

Event / Milestone	Date & Time	Lead (CQC/CMA)	Audience	How to access?
Quarter 4 2024				
Spotlight Quality Measure: "Childhood Immunization Status" <ul style="list-style-type: none"> Introduce strategies from the maintain a current immunization schedule, emphasizing leadership in managing public health initiatives. 	12 th November 2024 2 nd Tues every month		Practice Staff	Monthly newsletter spotlight & uploaded on website.
Billing & Coding Resource <ul style="list-style-type: none"> Overview of Billing & Coding needed to succeed in payment model 	Reviewed by Early December		Designated practice lead	Billing & Coding Resource Link to be added Accessible on website starting Oct 1 st .
Needs Assessment <ul style="list-style-type: none"> Implementation Milestone Assessment Tool (#1 of 3); Recommendation Report 	Completed by end of December		Designated practice lead	Conduct practice coaching meeting (PCM)
Recommended Virtual Learning: Model for Improvement	Completed by end of December			Self-paced course via Learning Management System (Ruzuku)
Spotlight Quality Measure: "Controlling High Blood Pressure" <ul style="list-style-type: none"> Implement educational materials and monitoring adjustments for "Controlling High Blood Pressure." Teach practices how to utilize data platforms to flag patients due for blood pressure checks. 	10 th December 2024 2 nd Tues every month		Practice Staff	Monthly newsletter spotlight & uploaded on website.
Quarter 1 2025				
Learning Webinar: Kick Off Meeting <ul style="list-style-type: none"> Review Welcome Packet, connect with Improvement Advisor. Overview of program and strategic goals Introduce program participants, and network IMAT trends and data. 	January 9 th , 2025 1:00pm-2:00pm		Designated practice lead	60 min Live webinar Slides and recording to be shared on website

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<ul style="list-style-type: none"> Orientation to Model for Improvement and engaged leadership 				
<p>Spotlight Quality Measure: Preventative Care Screening- “Colorectal Cancer Screening”</p> <ul style="list-style-type: none"> Use case studies to demonstrate the importance of data in scheduling and tracking screenings. 	14 th January 2024 2 nd Tuesday of the month		Practice Staff	Monthly newsletter spotlight & uploaded on website.
<p>Learning Webinar: Data Platform (Cozeva) (Moved to Feb 2025) Data Submission and Analysis</p> <ul style="list-style-type: none"> Data Reporting Deadlines for Enrollment and Measurement (as scheduled). 	21 st & 23 rd of January 12-1pm	Cozeva/IHA	Designated practice lead	Live webinar Slide and recording to be shared on website
<p>Spotlight Quality Measure: Preventative Care Screening- “Screening for Depression and Follow Up”</p> <ul style="list-style-type: none"> Integrate PHQ-9 into practice workflow and create referral process for patients who needs additional MH support. 	11 th February 2025 2 nd Tues every month			Monthly Newsletter spotlight & uploaded on website.
<p>Spotlight Quality Measure: “Comprehensive Diabetes Care”</p> <ul style="list-style-type: none"> Discuss using data analysis focusing on tracking patient HbA1c levels and adjusting management plans as necessary. 	11 th March 2025 2 nd Tues every month			Monthly Newsletter spotlight & uploaded on website.
<p>Learning Webinar: Data-Driven Improvement</p> <ul style="list-style-type: none"> Review initial data collected to identify improvement opportunities. Peer bright spot highlighting use of data to improve quality measures. Highlight data analytics for improvement (stratification, visualization). 	March 13 th , 2025 1:00-2:00pm		Designated practice lead	60 min Live webinar Slide and recording to be shared on website

Event / Milestone	Date & Time	Lead (CQC/CMA)	Audience	How to access?
Spotlight: Explore population health strategies related to managing diseases like hypertension and diabetes through coordinated team-based care.	13 th March			Monthly newsletter spotlight & uploaded on website.
Spotlight Quality Measure: Asthma Medication Ratio (AMR) <ul style="list-style-type: none"> Integrate asthma medication ratio calculation into practice workflow and create a referral process for patients who need additional asthma management support. 	8 th April 2025 2 nd Tues every month			Monthly Newsletter spotlight & uploaded on website.
Quarter 2 2025				
Learning Webinar: Team-Based Care & Patient Engagement. Emphasize the development of cohesive care teams. <ul style="list-style-type: none"> Strategies to enhance patient engagement. Workshops/Keynotes: <ul style="list-style-type: none"> Building Effective Healthcare Teams Strategies for Enhancing Patient Engagement 	April 10 th , 2025 1:00-2:00pm		Designated practice lead	60 min Live webinar Slide and recording to be shared on website
Spotlight Quality Measure: Immunization for Adolescents: Combination 2 (IMA) <ul style="list-style-type: none"> Integrate immunization tracking into practice workflow and create a follow-up process for adolescents needing additional vaccinations. 	13 th May 2025 2 nd Tues every month			Monthly Newsletter spotlight & uploaded on website.
Spotlight Quality Measure: Breast Cancer Screening (BCS) <ul style="list-style-type: none"> Integrate breast cancer screening reminders into practice workflow and create a follow-up process for patients needing mammograms. 	10 th June 2025 2 nd Tues every month			Monthly Newsletter spotlight & uploaded on website.

Event / Milestone	Date & Time	Lead (CQC/CMA)	Audience	How to access?
Learning Webinar: Population Health Management & Care Coordination <ul style="list-style-type: none"> Review techniques for managing population health and coordinating care among various providers and care settings. Workshops/Keynotes: <ul style="list-style-type: none"> Effective Population Health Strategies Innovations in Care Coordination 	June 12 th , 2025 1:00pm-2:00pm		Designated practice lead	60 min Live webinar Slide and recording to be shared on website
Quarter 3 2025				
Learning Webinar: Accessibility & Continuity of Care <ul style="list-style-type: none"> Focus on improving accessibility to care for patients and ensuring continuity in care processes. Workshops/Keynotes: <ul style="list-style-type: none"> Improving Access to Primary Care Services Ensuring Continuity of Care in a Changing Healthcare Environment 	September 11 th , 2025 1:00pm-2:00pm		Designated practice lead	60 min Live webinar Slide and recording to be shared on website
Spotlight: Discuss the role of healthcare accessibility in preventive measures like immunizations and cancer screenings, ensuring continuity in care processes.	9 th , September			Monthly newsletter spotlight & uploaded on website.
Quarter 4 2025				
Learning Webinar: Comprehensive Care & Quality <ul style="list-style-type: none"> Discussions on providing comprehensive care covering all patient needs and enhancing quality in clinical practices. Workshops/Keynotes: <ul style="list-style-type: none"> Providing Comprehensive Care in Primary Care Best Practices for Ensuring Quality and in Health care 	December 11 th , 2025 1:00pm-2:00pm		Designated practice lead	60 min Live webinar Slide and recording to be shared on website
Spotlight: Highlight "Best Practices for Ensuring Quality and Safety in Healthcare", discussing comprehensive care strategies that encompass the entire spectrum of patient needs.	9 th December			Monthly newsletter spotlight & uploaded on website.

Quarter 4, 2024

Dates: October - December 2024

Highlight: By December, practices should be well-prepared to optimize billing and coding processes, and improve their approach to preventive care, particularly in immunization and cancer screening.

- **October 2024:**

From October onwards, practices will focus on enhancing their operational effectiveness by reviewing the Billing & Coding Resource available on the CAPCI website. The coaching sessions this month will guide practices in understanding and applying billing and coding techniques necessary to succeed in the new payment model. Additionally, practices will begin to explore strategies to maintain a current immunization schedule, with an emphasis on leadership in public health initiatives. By the end of October, practices should have a solid foundation in these areas and be prepared to integrate these strategies into their routine operations.

- **November 2024:**

In November, the coaching focus will shift to controlling high blood pressure. Practices will be equipped with educational materials and monitoring techniques, learning how to effectively utilize data platforms to identify patients needing blood pressure checks. The goal is for practices to have a robust system in place for managing hypertension, thereby improving patient outcomes and adhering to best practices in preventive care.

- **December 2024:**

By the end of December, practices should have completed the first Needs Assessment Implementation Milestone Assessment Tool, which will help them identify areas for improvement and align their operations with the program's strategic goals. The focus will also include colorectal cancer screening, where practices will learn to use data for scheduling and tracking screenings, ensuring patients receive timely care. December's coaching sessions will consolidate these learnings, preparing practices for the next phase of the payment model.

Quarter 1, 2025

Dates: January - March 2025

Highlight: By March, practices will have developed a strong foundation in data-driven improvement, comprehensive diabetes care, and population health management, setting the stage for advanced care coordination and patient engagement.

- **January 2025:**

In January, practices will participate in the Kick-Off Meeting on January 9th, where they will review the program's goals and connect with their Improvement Advisor. This session will introduce them to the Model for Improvement and emphasize engaged leadership. Additionally, practices will focus on integrating the PHQ-9 screening tool into their workflow, creating referral processes for patients needing mental health support. The aim is for practices to begin the year with a clear understanding of the program's objectives and a structured approach to mental health care.

- **February 2025:**

February will emphasize the importance of comprehensive diabetes care. Practices will learn to use data analysis to track patient HbA1c levels and adjust management plans as needed. The focus will be on ensuring that practices can effectively manage diabetes care, using data to drive decision-making and improve patient outcomes.

- **March 2025:**

By March, practices will engage in a webinar on data-driven improvement, scheduled for March 13th. They will review initial data to identify opportunities for improvement, with a focus on using data analytics for stratification and visualization. Additionally, practices will explore asthma management by integrating the Asthma Medication Ratio (AMR) into their workflow. The month will also include discussions on population health strategies, particularly in managing hypertension and diabetes through team-based care. By the end of March, practices should be adept at using data to drive quality improvement and manage chronic diseases effectively.

Quarter 2, 2025

Dates: April - June 2025

Highlight: By June, practices should be proficient in team-based care, patient engagement, and care coordination, with a strong emphasis on preventive care for adolescents and adults.

- **April 2025:**

In April, the focus will be on building effective healthcare teams and enhancing patient engagement through a webinar on April 10th. Practices will learn strategies for developing cohesive care teams and engaging patients more actively in their care decisions. Additionally, the spotlight will be on adolescent immunization, with practices learning to track and follow up on necessary vaccinations. By the end of April, practices should have improved their team dynamics and patient engagement approaches, contributing to better care outcomes.

- **May 2025:**

May will continue the emphasis on preventive care with a focus on breast cancer screening. Practices will learn to integrate screening reminders into their workflow and establish follow-up processes for patients needing mammograms. The goal is for practices to enhance their screening protocols, ensuring that preventive care is effectively managed and tracked.

- **June 2025:**

By June, practices will participate in a webinar on Population Health Management and Care Coordination, scheduled for June 12th. They will review techniques for managing population health and coordinating care across various providers and settings. The coaching will also cover innovations in care coordination, helping practices to streamline their processes and improve patient outcomes. By the end of the quarter, practices should have a comprehensive understanding of population health strategies and be well-equipped to manage coordinated care effectively.

Quarter 3, 2025

Dates: July - September 2025

Highlight: By September, practices should have advanced their skills in accessibility and continuity of care, with a focus on ensuring that preventive measures are seamlessly integrated into their practice workflows.

- **July - August 2025:**

During these months, practices will deepen their understanding of advanced population health management techniques. They will learn to tailor health interventions to their

specific patient demographics using data-driven strategies. The focus will also be on strengthening care coordination and patient engagement, ensuring that patients are actively involved in their care decisions and that practices can manage complex healthcare environments effectively.

- **September 2025:**

In September, practices will participate in a webinar on Accessibility and Continuity of Care on September 11th. They will learn how to improve accessibility to care and ensure continuity in care processes, focusing on preventive measures like immunizations and cancer screenings. By the end of September, practices should have enhanced their ability to provide continuous, accessible care, contributing to better patient outcomes and operational efficiencies.

Quarter 4, 2025

Dates: October - December 2025

Highlight: By December, practices will have solidified their capabilities in comprehensive care, quality improvement, and safety, positioning them to meet the demands of modern healthcare with confidence.

- **October - November 2025:**

During these months, practices will focus on further developing their capabilities in comprehensive care models. They will explore strategies to enhance healthcare accessibility, leveraging technologies like telehealth and online booking systems. The emphasis will be on maintaining seamless care transitions and adhering to quality and safety standards. Practices will also delve into the evaluation of clinical and care models, refining their approaches to meet the evolving demands of healthcare.

- **December 2025:**

In December, practices will participate in a webinar on Comprehensive Care & Quality on December 11th. They will learn about providing comprehensive care that covers all patient needs while enhancing quality and safety in clinical practices. The focus will also be on analyzing financial performance and optimizing health IT systems to meet the challenges of new payment models. By the end of December, practices should be well-equipped to deliver integrated, patient-centered care efficiently, positioning themselves as leaders in healthcare quality and innovation.