

# INITIAL BHC VISIT WORKFLOW



## Health Center BH Screening

- PHQ-9
- GAD7
- AUDIT

## Warm Handoff

- Review of charts
- Team huddles

## Prevention Visit

Introduction script  
Share provider's/health centers perspective

Elicit person's perspective on their symptoms, what matters to them, their values, strengths, supports, community

Functional assessment – how does the person's symptoms/behaviors impact their daily life?  
Assess stage of change

Elicit person's vision/goal for the future

Apply evidence based behavioral interventions could help them reach this goal

Develop a SMART action step and follow up plan

Close the loop with the PCP

Document visit (SOAP/APSO)

# FOLLOW UP VISIT WORKFLOW



Person shows up for scheduled visit

Proactive outreach to no-show

Catch person at next PCP visit

Re-administer BH Screener

Any change in score (+/-) ?

No  
Did they take any action?  
What got in the way?  
What would they like to try next?  
• Would medication help?  
• Is this the right level of care?

Yes  
What made them successful?  
What would they like to try next?

Apply evidence-based behavior change strategies

Develop a SMART action step and follow up plan

Close the loop with the PCP

Document visit (SOAP/APSO)