

Developing BHI Workflows Checklist

Could this be absorbed in the current workflow? (Y/N)

If no...

- Who owns the workflow?
- What is the target patient population for this workflow?
- How will BHI workflows align with other workflows?
- Who is implementing the workflow?
 - What clinical staff are involved in each step?
 - Is each step clear to everyone based on roles?
- What are the steps needed for this workflow?
- How does the patient experience the workflow?
 - Are there considerations around specific patient needs (e.g. language, literacy, digital access)?
- Technology
 - What technology changes are needed?
 - What are documentation templates to be developed?
- Finance
 - Does the finance team need to be involved?