

## CalHIVE BHI: 2024 Annual Convening: Implement, Improve, Impact

Tuesday, May 21, 2024, 8:30AM – 3:30 PM PT  
Wednesday, May 22, 2024, 8:00AM – 3:30 PM PT

**LOCATION:**

Long Beach Marriott; [4700 Airport Plaza Drive, Long Beach, CA 90815](#)

**OBJECTIVES:**

By the end of this meeting, participants will have:

- Developed workflows and training plans for integrating BHI into current operations
- Mapped out BHI Implementation Plan for pilot site as team
- Exchanged lessons learned and highlighted successes with collaborative cohort
- Identified opportunities to leverage data to improve BHI
- Prioritized activities to support person-centered, equitable BHI
- Planned for sustainable BHI financing

**AGENDA:**

**DAY 1 (TUESDAY, MAY 21)**

Audience:

- CalHIVE BHI clinical, operational and behavioral health team members (including pilot site representatives)

The Time	The Content & Facilitator	Achievement-Based Objectives
<b>8:30 AM – 9:15 AM</b>	<b>Breakfast</b>	
<b>9:15 AM – 9:25 AM</b>	<b>Anchoring Today</b> ◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)	◆ <b>Introduce</b> team and plan for session
<b>9:25 AM – 10:00 AM</b>	<b>BHI Workflows – Key Concepts</b> ◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC) ◆ Brian Sandoval, Clinical Advisor (CFHA) ◆ Daniela Vela Hernandez, Technical Assistance Associate (CFHA)	◆ <b>Highlight</b> BHI workflow development concepts
<b>10:00 AM – 11:30 AM</b>	<b>BHI Workflows – In Practice</b> ◆ Daniela Vela Hernandez, Technical Assistance Associate (CFHA) ◆ Mary Nickel-Nguy, Senior Manager, BHI (PBGH/CQC) ◆ Brian Sandoval, Clinical Advisor (CFHA)	◆ <b>Observe and develop</b> behavioral health integration (BHI) workflows to integrate into current operations
<b>11:30 AM – 12:15 PM</b>	<b>Breakout Sessions – By BHI Model</b> CoCM ◆ Daniela Vela Hernandez, Technical Assistance Associate (CFHA)	◆ <b>Identify</b> workflow changes relevant to chosen BHI model

The Time	The Content & Facilitator	Achievement-Based Objectives
	PCBH <ul style="list-style-type: none"> <li>◆ Brian Sandoval, Clinical Advisor (CFHA)</li> <li>◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)</li> <li>◆ Mary Nickel-Nguy, Senior Manager, BHI (PBGH/CQC)</li> </ul>	
<b>12:15 PM – 1:15 PM</b>	<b>Lunch &amp; Networking</b>	
<b>1:15 PM – 2:15 PM</b>	<b>Integration Plan Team Time – BHI Workflows</b> <ul style="list-style-type: none"> <li>◆ Daniela Vela Hernandez, Technical Assistance Associate (CFHA)</li> </ul>	◆ <b>Map</b> out BHI Implementation Plan for pilot site as team
<b>2:15 PM – 3:25 PM</b>	<b>Training &amp; Monitoring</b> <ul style="list-style-type: none"> <li>◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)</li> <li>◆ Brian Sandoval, Clinical Advisor (CFHA)</li> </ul>	◆ <b>Analyze</b> best practices on how to train and monitor for new workflows
<b>3:25 PM – 3:30 PM</b>	<b>Closing</b> <ul style="list-style-type: none"> <li>◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)</li> </ul>	
<b>3:30 PM – 4:30 PM</b>	<b>Informal Networking (Optional)</b> <ul style="list-style-type: none"> <li>◆ Hosted by CQC at Long Beach Marriot</li> <li>◆ Includes light refreshments</li> </ul>	◆ <b>Connect</b> with CalHIVE BHI project teams

## DAY 2 (WEDNESDAY, MAY 22)

Audience:

- All CalHIVE BHI project team members

The Time	The Content & Facilitator	Achievement-Based Objectives
<b>8:00 AM – 8:30 AM</b>	<b>Breakfast</b>	
<b>8:30 AM – 8:40 AM</b>	<b>Welcome: Where We've Come, Where We're Going</b> <ul style="list-style-type: none"> <li>◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)</li> </ul>	◆ <b>Reflect</b> on program accomplishments and values
<b>8:40 AM – 9:30 AM</b>	<b>Optimizing BHI with Data</b> <ul style="list-style-type: none"> <li>◆ Jose Ordonez, Data Manager (PBGH/CQC)</li> </ul>	◆ <b>Identify</b> opportunities to leverage data to improve BHI
<b>9:30 AM – 10:50 AM</b>	<b>Lessons Learned &amp; Bright Spots</b> <ul style="list-style-type: none"> <li>◆ Kristina Mody, Director, Practice Transformation (PBGH/CQC)</li> </ul>	<ul style="list-style-type: none"> <li>◆ <b>Celebrate</b> success and recap learnings from peers on BHI progress</li> <li>◆ <b>Vote</b> for CalHIVE BHI 2024 awards</li> </ul>

<b>The Time</b>	<b>The Content &amp; Facilitator</b>	<b>Achievement-Based Objectives</b>
<b>10:50 AM – 11:00 AM</b>	<b>Break</b>	
<b>11:00 AM – 12:00 PM</b>	<b>Lessons from 2027: Sustainable BHI Financing</b> <ul style="list-style-type: none"> <li>◆ Jennifer Christian-Herman, Vice President, Mind Body Medicine - Behavioral Health (Blue Shield of California)</li> </ul>	◆ <b>Plan</b> for sustainable BHI financing
<b>12:00 PM – 1:00 PM</b>	<b>Lunch &amp; Networking</b>	
<b>1:00 PM – 2:00 PM</b>	<b>Action Planning for Patient-Centered, Equitable BHI</b> <ul style="list-style-type: none"> <li>◆ Jose Ordonez, Data Manager (PBGH/CQC)</li> <li>◆ Mary Nickel-Nguy, Senior Manager, BHI (PBGH/CQC)</li> </ul>	◆ <b>Prioritize</b> activities to support person-centered, equitable BHI
<b>2:00 PM – 2:50 PM</b>	<b>Peer Sharing</b> <ul style="list-style-type: none"> <li>◆ Peter Robertson, Senior Director, Practice Transformation (PBGH/CQC)</li> </ul>	◆ <b>Connect</b> with peers to exchange lessons and questions around BHI topics
<b>2:50 PM – 3:00 PM</b>	<b>Break</b>	
<b>3:00 PM – 3:20 PM</b>	<b>Implementation Plan Team Time</b> <ul style="list-style-type: none"> <li>◆ Daniela Vela Hernandez, Technical Assistance Associate (CFHA)</li> </ul>	◆ <b>Advance</b> your organization's BHI Implementation Plan
<b>3:20 PM – 3:30 PM</b>	<b>Closing &amp; Award Ceremony</b> <ul style="list-style-type: none"> <li>◆ Peter Robertson, Senior Director, Practice Transformation (PBGH/CQC)</li> </ul>	